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MP252 ‘Amending the process for Communications Hub returns’ Modification Report Consultation responses

About this document

This document contains the full collated responses received to the MP252 Modification Report Consultation.

Summary of responses



Question 1: Do you believe that MP252 should be approved or rejected?

Question 1				
Respondent	Category	Response	Rationale	SECAS Response
Octopus Energy	Large Supplier	Approved	It's difficult to find a clear General SEC objective that this modification would be attributed to, but this resolves a significant bottle neck in the capability to return CHs efficiently and will reduce the potential waste if CHs cannot be returned and any manual work to avoid this from occurring. We believe the SEC objectives of closest relevance would be SEC objective (a) & (b) – particularly the DCC's First Enduring General Objective “...to carry on the Mandatory Business in the manner that is most likely to ensure the development, operation, and maintenance of an efficient, economical, co-ordinated, and secure system for the provision of Mandatory Business Services under the Smart Energy Code and where relevant the Retail Energy Code.”	

Question 2: Do you think the DUIS Schema change to introduce the new DUIS error codes and a validation message, should be delayed such that SEC Parties will test and implement a DUIS uplift, and introduced alongside a larger industry-wide DUIS Schema uplift in future? (This delay would not impact Parties ability to return Communications Hubs, only the clarity of messages received)

Question 2				
Respondent	Category	Response	Rationale	SECAS Response
Octopus Energy	Large Supplier	No preference	We can support the changes from November 2025, so do not have a preference as this would not impact our ability to return Communication Hubs. It would be valuable to have the messages/error codes but not significant enough to pose an impact on other DCC Users. We'd like the changes to be made at the earliest SEC Release (i.e., June 2026) though to avoid an extended period without the appropriate messages/error codes.	

Question 3: Would your organisation update to the new DUIS Schema if it was introduced in November 2025?

Question 3				
Respondent	Category	Response	Rationale	SECAS Response
Octopus Energy	Large Supplier	Yes	We have spoken to our Adapter Provider, and they are confident that our organisation can update to the new DUIS Schema if it was introduced in November 2025 – as the changes are fairly minimal.	

Question 4: Please provide any further comments you may have.

Question 4			
Respondent	Category	Comments	SECAS Response
Octopus Energy	Large Supplier	No	